**Notes on Meeting held Tuesday 16th June 2015**

Present: Mrs. Liz Stewart (Practice Manager) Chair

Dr Adrian Marshall (GP Partner)

Mrs. JS (Patient Representative)

Mr. JE (Patient Representative)

Mr. FR (Patient Representative)

Mrs MT (Patient Representative)

Mr. FM (Patient Representative)

Mr. GL (Patient Representative)

Miss SR (Patient Representative)

Apologies: Mrs. JR (Patient Representative)

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| **Item** |  | **Action** |
| **1** | **MATTERS ARISING FROM MEETING HELD 17 MAR 2015**   * Patients who don’t attend appointments – It was decided this was not suitable for our practice. It was agreed the text reminder service is very useful in helping to ensure patients don’t miss appointments. * FM mentioned problems with hospital departments not communicating effectively with each other. GL agreed to feed this back at next Community Council Meeting. | GL |
| **2** | **UPDATE ON THE NEW SURGERY**  AJM/ES gave the group an update on various meetings which have been taking place since the group last met. The complicated process continues with meetings between Darlington CCG, NHS Property Services, NHS England and other professionals. All agree the surgery needs to be situated within the village of Middleton St George and the site on Yarm Road is looking positive.  It is hoped by the next meeting in September there will be some concrete plans in place. |  |
| **3** | **FEEDBACK FROM DARLINGTON COMMUNITY COUNCIL – GL**  GL gave feedback from the recent meetings.  Ben Smith of the Darlington Carers gave a very informative presentation regarding the strategy development for all groups of carers in Darlington.  An allocation of money for Carers’ services is included within the Better Care Fund, this includes the Carers Break fund.  Carers break will mean an opportunity for a carer  to have a break from their caring role which is a positive experience for the carer and also for the service user.  **NHS Commitment to Carers**  The department of Health’s mandate to NHS England includes ensuring that the NHS becomes dramatically better at involving carers as well as patients in their care.  **NHS Commissioning for Carers**  Two thirds of patients admitted to hospital are over 65 and more than a quarter of hospital inpatients have dementia. The five and a half million carers in England make a critical and underappreciated contribution not only to loved ones neighbours and friends, but to the very sustainability of the NHS itself.  **Dementia Friends Training**  Jenny Leeming led a dementia friends training session with a quiz designed to highlight key facts about Dementia.  5 key messages   1. Dementia is not a natural part of aging 2. Dementia is caused by diseases of the brain, the most common is Alzheimer’s 3. Dementia is not just about memory loss, it can affect thinking, communication and doing everyday tasks 4. It’s possible to live well with dementia 5. There’s more to a person than the dementia   A Book Case Analogy was used to show where the emotions of a person with dementia may remain intact but the factual back stories gradually fade.  Dementia Friends support people and friends through diagnosis. Dementia Friends in Darlington would like more referrals from GPs currently only 1% of referrals are from GPs.  There are incentives in place for GPs referrals. |  |
| **4** | **AOB**   * INR self-testing – GL explained this new process which is suitable for some patients on warfarin. It allows patients to test their own INR levels remotely. * Hospitals using withheld numbers – GL will bring this up at the next community Council meeting as it was felt some patients may miss important calls if they have withheld numbers blocked (to avoid nuisance calls). * Medication deliveries from Middleton Pharmacy to Middleton Hall. FM reported that there have been numerous instances where medication is missing from the delivery with no explanation or communication. ES will raise at next Pharmacy meeting and feed back to the group. * Date of next meeting will be Tuesday 22nd September 2015 at 6pm. | GL  ES |